

# Phoenix Memorial Diamonds Enquiry

Dear customer,

Thank you for your interest in 'Equine & Memorial Diamonds'. We have enclosed our current brochure which has an FAQ section. Also enclosed is a price list and order form and a bag for the required ashes/hair in the padded bag. If there is anything at all that concerns you, please call us any-time and we would be pleased to help you.

In a nutshell : We are the only UK based company - one of just 4 in the world. We manufacture laboratory grown diamonds from the carbon within 'Cremains' and hair. These are real diamonds insomuch that they have exactly all the characteristics of mined diamonds. They are made just as they are in nature - under immense pressure at fantastic heat over time - but we use your carbon as a source and it takes just a few months. Our diamonds are not synthetic, Faux, Moissanite, DiamondAura or CZ. The colour is natural They can be certified if required at extra cost and time..

We now grow four colours : Canary, Free-Range Blue/White, White and Free-Range Pink.

Canary yellow is due to nitrogen when processing ashes or hair. Canary diamonds need 100 grams of ashes or >5 grams of hair per carat. Our minimum order value is ½ carat, which is a 5mm stone. The smallest diamond we make - ¼ carat is only supplied in 3's (or more) and then 0.33 carat in pairs (or more). We also cut mixes of sizes from mixed batches of hair or ashes in weights 0.6, 0.7, 0.8, 0.9, 1.00 to 1.5carat. Costs can be calculated using the base rate of £6500/carat\*. For example : 2x 0.33crt plus a 0.75crt totals 1.41crt x £6500 = £9165.

We can also grow free-range Blue/White's which are coming out very light blue. The base rate for FR-Blue/White diamonds is £10,950/carat. The minimum order for blues is 0.5crt. The most popular size currently made is 1.00crt. (£10,950) An example can be seen on our blog and also via Google "The Jessica Diamond" We can now grow Free-Range Pink at £14,500 and a beautiful sparkly White (with an imperceptible blue hue) at £12,500/crt (upto 1.5crt).

To reduce waste, we only recommend and cut our diamonds with 58 facets - 'Brilliant cut' (round) - a scientifically calculated cut which gives the best fire flashes (scintillation), 90% of the worlds diamonds are cut in this way.

UK Free: 0800 141 2254  
info@phoenix-memorial-diamonds.com  
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Sunrise House, Hulley Road,  
Macclesfield, SK10 2LP, Cheshire, UK



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The complex processes takes around 13-15 weeks. We do require our order form completing, signed and sent with the ashes/hair, along with a 50% deposit payment direct into our UK Bank in Sterling. Plain English Terms & Conditions are on the form). As a courtesy, we offer 14 days 'cooling off' with a full refund. We arrange deliver of the finished diamond personally to you in the most secure method available. We also supply an insurance letter for any future losses.

We wish to help you with this important decision to commemorate, celebrate or memorialise your loved-one forever.

If you require any further info' please e-mail or call me (any time).

Sincere and best wishes,

**Mike Kelly, CEO**  
**Manchester, UK**

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